

What do digital navigators do?



Digital navigators consistently provide holistic, individualized support through repeated interactions.



“**Holistic support**” means digital navigator services include all the key aspects of digital inclusion, including devices, connectivity, and digital skills. The elements are interconnected.

One-on-one interactions mean community members receive individualized support to meet their personal goals however works best for them.



Repeated interactions build trust and provide a human connection along the entire process.

Learn more about the digital navigator model from the National Digital Inclusion Alliance and our community of affiliates at digitalinclusion.org/dn

