

Indicator 2: The state contributes to the digital inclusion ecosystem and has established a mechanism for ongoing public feedback



By proactively seeking opportunities for public engagement and feedback, states can ensure that digital inclusion initiatives they pursue are grounded in the experiences of those they serve.

Opportunities to gain community perspectives can take a variety of forms, but strong feedback mechanisms share important core characteristics: they invite perspectives from diverse stakeholders, operate in the public eye and on an ongoing basis, and explore all components of digital inclusion.

State leadership or participation in digital inclusion collaboratives, such as task forces, working groups, action teams, and coalitions, solidifies digital inclusion as an enduring priority. Because these collaboratives draw diverse stakeholders—such as local governments, libraries, housing authorities, educational institutions, social service and civic organizations—states can develop partnerships with organizations supporting populations with diverse needs. These partnerships can support successful implementation of state digital inclusion initiatives.

9 STATES contribute to the digital equity ecosystem and have established a mechanism for ongoing public feedback

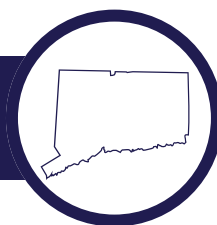
2.1 . Does the state participate in a digital inclusion coalition?

7 States participate in a digital inclusion coalition.

2.2 Does the state have a public body (task force, commission, working group, action team, state-led coalition) focused solely on digital inclusion, that operates in the public eye?

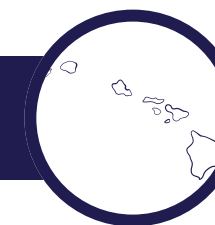
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CONNECTICUT



Led by the Connecticut State Library, CT Libraries and Partners for Digital Equity brings together community-based organizations, libraries, and government agencies to amplify community perspectives, discuss the outcomes of digital inclusion initiatives, and align strategies to increase digital access in communities across the state.

HAWAII



Established in 2020, the Broadband Hui collaborative brings together individuals representing community based organizations, nonprofits, local governments, schools, and businesses. Convened by the Hawaii Broadband and Digital Equity Office and Hawaii County, the group meets weekly and operates with transparency, publishing agendas and past recordings on their website, and openly encourages public participation.