

Indicator 3: The state connects residents with digital skills resources for education and training opportunities



States can play a leading role in helping residents gain digital skills by uplifting resources on public platforms, connecting individuals to training opportunities, and by developing strategies to integrate digital skills training into workforce development programs.

Digital skills are foundational to navigating many domains for which states already provide public information and resources, including education, employment, health, and transportation. Including digital skills resources is a natural extension of state efforts to connect residents with helpful information. By uplifting and socializing digital skills resources on publicly accessible platforms, states can serve as a resource for digital inclusion practitioners serving communities, and directly support individuals seeking to advance their skills.

By implementing strategies to integrate digital skills training in workforce development, states ensure that jobseekers or those interested in advancing their career obtain the skills they need to compete for a variety of jobs.

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3.1 . Does the state share digital skills resources on publicly accessible platforms?

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States share digital skills resources on publicly accessible platforms

3.2 Does the state have a strategy to integrate digital skills training into state workforce development programs?

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States have a strategy to integrate digital skills training into state workforce development programs

3.3 Does the state uplift information about in-person and virtual guided opportunities for digital skills development?

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States uplift information about virtual and in-person guided opportunities for digital skills development

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Through Digital Access for All Idahoans, the Idaho Commission for Libraries links individuals to digital navigator services and curated resources that provide online digital skills learning modules. The lessons cover a range of technical concepts and practical applications, including computer basics, internet security and privacy, social media, telehealth, Google and Microsoft products, online shopping, and enrolling in government benefits.