Skills Assessment

The purpose of this form is to get a general idea of a community member's comfort with technology and to measure any change in their comfort over the course of their work with the digital navigator program.

1. **Name of Community Member*:**

2. **Date of Assessment*:**

Frequency of Technology Use

3. On average, how often do you use the internet (for any purpose)?
   - Several times a day
   - Once a day
   - A couple times a week
   - Once a week or less
   - I'm not sure
   - I don't use the internet

4. On average, how frequently do you check your email?
   - Several times a day
   - Once a day
   - A couple times a week
   - Once a week or less
   - I'm not sure
   - I don't have an email address

5. On average, how often do you use social media such as Facebook, Twitter, or Instagram?
   - Several times a day
   - Once a day
   - A couple times a week
   - Once a week or less
   - I'm not sure
   - I don't use social media

Confidence Using Technology

Please indicate your level of confidence using the internet to perform the following tasks.

	Very confident	Somewhat confident	Not too confident	Not at all confident
Searching for information	○	○	○	○
Searching for and applying for jobs, including creating and submitting a resume	○	○	○	○
Finding reliable information about a health or medical condition	○	○	○	○
Accessing online banking or financial services	○	○	○	○
Taking a course or training materials to improve your job skills	○	○	○	○
Accessing or applying for government services	○	○	○	○
Finding educational content and information	○	○	○	○
Using a video application, such as Zoom	○	○	○	○
Using a word processing application, such as Google Docs or Microsoft Word, to create a document	○	○	○	○
Shopping online	○	○	○	○
Finding tools to keep my information safe and secure online	○	○	○	○

6. What else do you use the Internet for?

7. Would you like to learn more about any of the previously mentioned topics?
   - ○ Yes
   - ○ No

8. If yes, which topics? (Check all that apply)
   - ○ Using the internet to find out about events in my community
   - ○ Using the internet to connect with family and friends
   - ○ Using the Internet for entertainment (e.g. streaming TV and movies, YouTube, video games)
   - ○ Using the Internet for work or school
   - ○ Using the Internet to search for job opportunities
   - ○ Using the Internet to schedule telehealth appointments
   - ○ Using the Internet to check my bank account
   - ○ Keeping my information safe and secure online
   - ○ Other (please describe)

9. What device(s) do you use to connect to the internet? (Check all that apply)
   - ○ Smartphone
   - ○ Tablet
   - ○ Chromebook
   - ○ Laptop
   - ○ Desktop
   - ○ Other (please describe)

10. What device do you use most?
    - ○ Smartphone
    - ○ Tablet
    - ○ Chromebook
    - ○ Laptop
    - ○ Desktop
    - ○ I don't have a device
    - ○ Other (please describe)